

## **RACQUETBALL COURT POLICIES & GUIDELINES**

Pass Plans holders and Guests acknowledge that you are physically able to engage in any activity, program or training provided and agree that all exercises and use of this facility are undertaken at your sole risk as the Wytheville Community Center is not responsible for any injuries that may occur using the racquetball courts. You also agree to accept full responsibility for all personal belongings. Derogatory remarks involving any other Pass Plan Holder, Guest or personnel will not be tolerated. Any behavior deemed unacceptable by the Fitness Staff will be addressed and corrective action may be required.

Reservations for racquetball courts may be made up to two days in advance at the front desk. Reservations may be made over the phone or at the front desk during normal operating hours. All participants are required to register at the front desk for racquetball reservations. All reservations are for one-hour periods and must be made on the hour. If you show up late for your reservation you will have the remaining time available for playtime. Please check in at the front desk prior to entering the courts.

If you make a reservation and are unable to meet the appointment, you must call the Wytheville Community Center to cancel the reservation two hours in advance of the reservation. Two NO SHOWS in one month will result in forfeiture of your right to make a court reservation for a one-month period.

Racquets, balls and goggles are available at the Front Desk. Racquets may be rented or purchased. Balls and goggles may be purchased. Charges may be incurred for unreturned rental racquets or damaged equipment.

Doors must be closed when racquetball courts are in use.

Non-marking athletic shoes required. Staff will address anyone leaving excessive marks on the floors and corrective action may be required.

Drinks and/or food will not be allowed in the racquetball courts except for spill proof water bottles.

Alcohol, Tobacco products or illegal substances are not allowed in the racquetball courts.

Children under the age of 12 may not use the racquetball courts unless with an adult or person older than 16.

Goggles are strongly recommended for ALL participants to protect from eye injuries.

Gold level pass plans have unlimited racquetball court time. Silver level pass plans have two hours per week of racquetball court time. Reservations are required for all racquetball court times. Check at front desk for try-it pass plans fees and details.